



Resetting your online services account password

To view the how-to video: <https://youtu.be/YbOXUVS61vl>

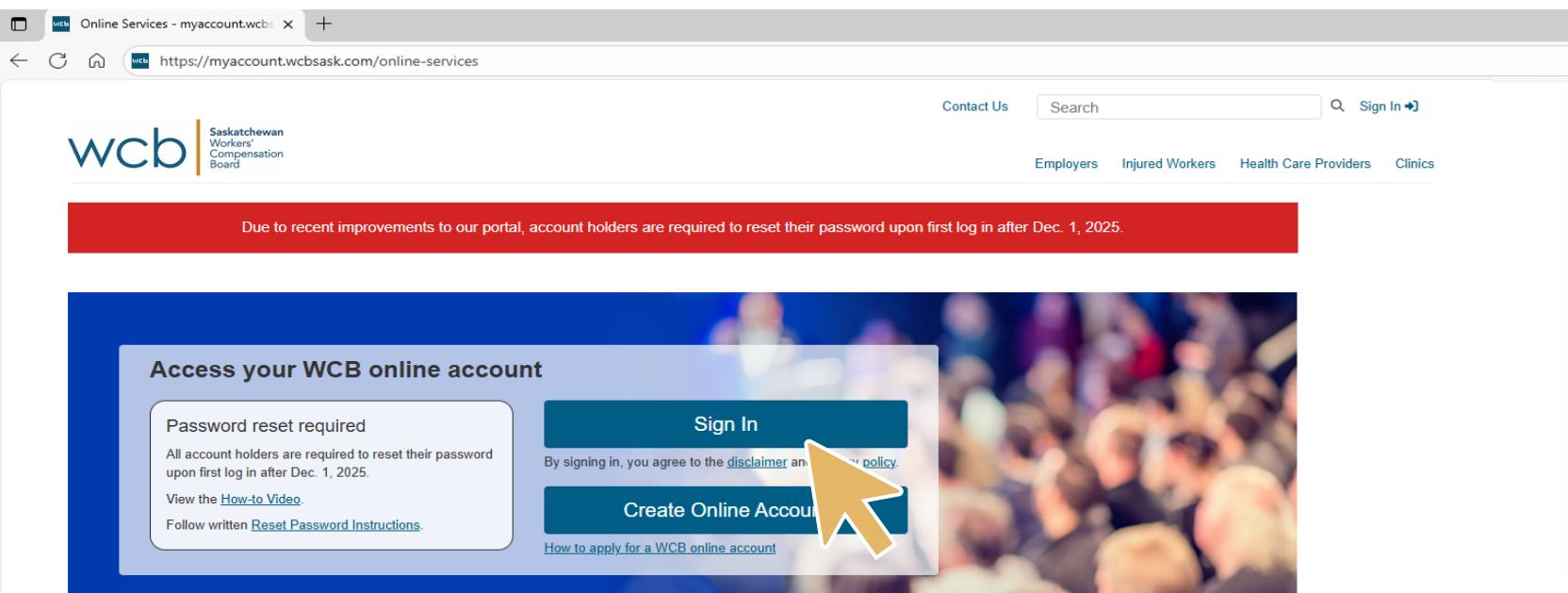


Resetting your online services account password

STEP 1

Select

Sign In



Online Services - myaccount.wcbsask.com

Due to recent improvements to our portal, account holders are required to reset their password upon first log in after Dec. 1, 2025.

Access your WCB online account

Sign In

By signing in, you agree to the [disclaimer](#) and [privacy policy](#).

Create Online Account

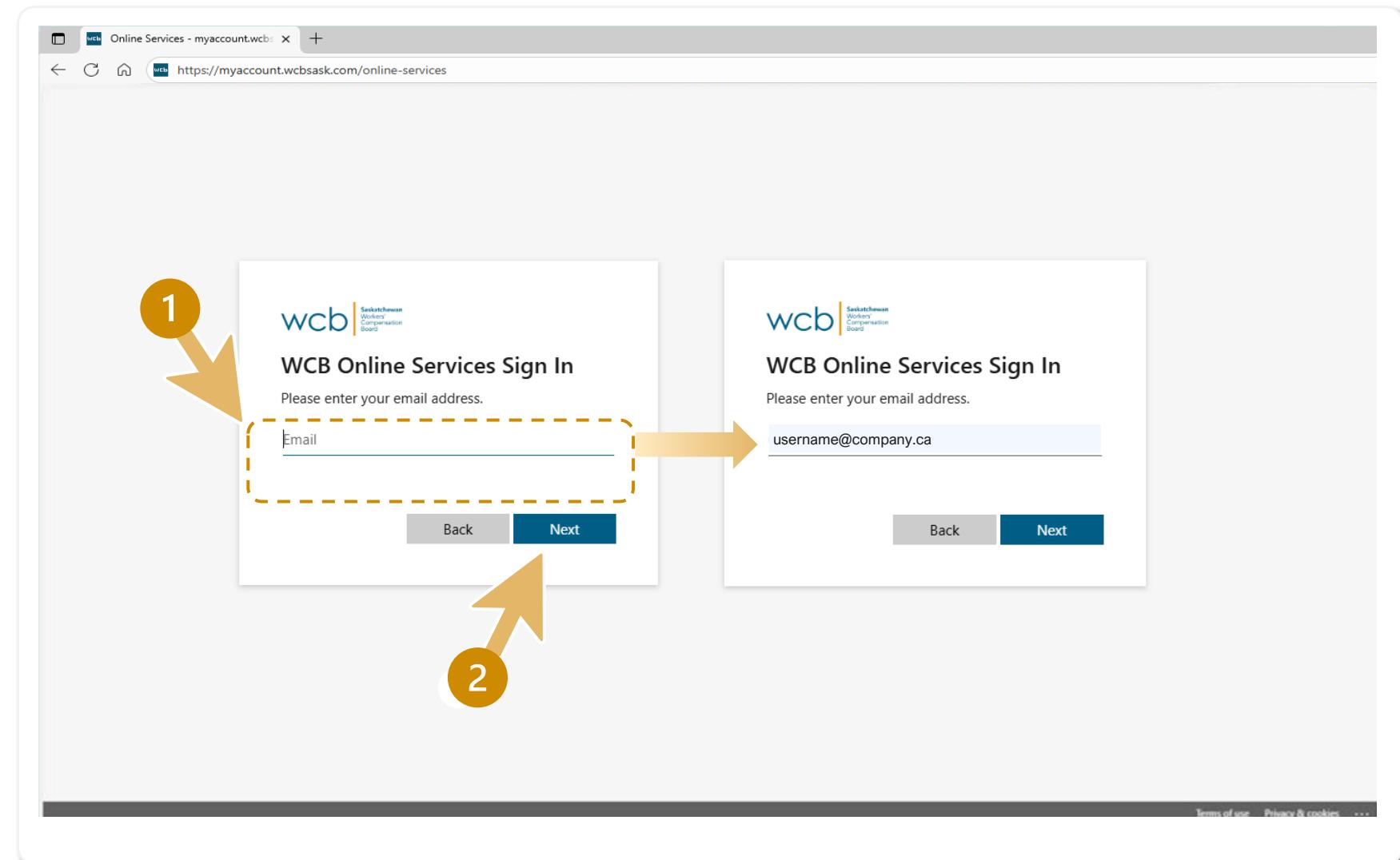
How to apply for a WCB online account

Employers | Injured Workers | Health Care Providers | Clinics

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STEP 2

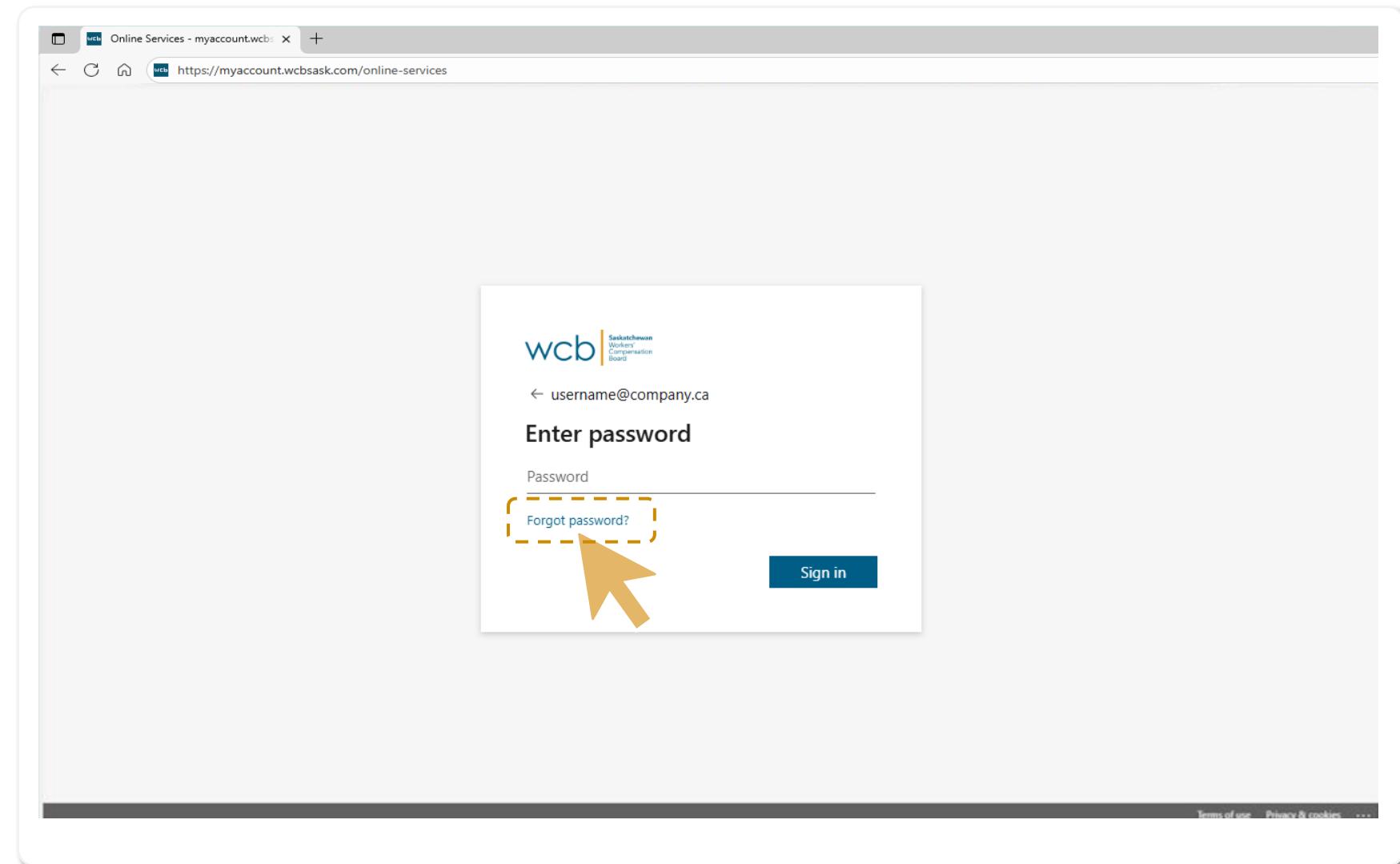
- 1 Enter the email address used for your WCB online account
- 2 Select **Next**



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STEP 3

Select **Forgot password?** link



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STEP 4

- 1 Go to your email inbox, open the *Portal account verification code* email and write down the code -or- highlight with your mouse and right mouse click to copy the numeric code

- 2 Manually enter the code -or- right mouse click and paste the code into the **Enter code** dialogue box

- 3 Select **Next**

1 Go to your email inbox, open the *Portal account verification code* email and write down the code -or- highlight with your mouse and right mouse click to copy the numeric code

2 Manually enter the code -or- right mouse click and paste the code into the **Enter code** dialogue box

3 Select **Next**

1 Go to your email inbox, open the *Portal account verification code* email and write down the code -or- highlight with your mouse and right mouse click to copy the numeric code

2 Manually enter the code -or- right mouse click and paste the code into the **Enter code** dialogue box

3 Select **Next**

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STEP 5

- 1 Using the requirements below, input your **New password**
- 2 Duplicate your new password on the **Confirm password** line
- 3 Select **Reset Password**

Password requirements

- ✓ Contain at least 8 characters; cannot exceed 256 characters
- ✓ Contain 3 out of these 4 requirements:
 - Lowercase character
 - Uppercase character
 - Number (0 to 9)
 - Symbol (@ # \$ % & *)
- Cannot be a commonly used password (e.g., Password123)
- Cannot reuse the previous password

wcb | Saskatchewan Workers' Compensation Board

username@company.ca

Update your password

Use 8 characters or more. Your password is case-sensitive.

New password

Confirm password

Reset password

1 2 3

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STEP 6

The Terms & Conditions for the WCB Portal have been updated

Please take the time to review, once complete:

1 Scroll down to the bottom

2 Select **I Agree** when you are ready to proceed into your online services account

The screenshot shows the 'WCB PORTAL TERMS OF SERVICE' page. At the top right, there is a vertical scroll bar with a large orange circle containing the number '1' near the top. At the bottom left, there is a large orange arrow pointing downwards with the number '2' inside a circle near its tip, pointing to the 'I Agree' button. The page content includes sections for Legal Agreement, Privacy Policy, Conflicts in terms, and Changes to the Terms of Service. At the bottom, there is a section titled '2. ACCESS TO AND USE OF WCB PORTAL' with two buttons: 'I Agree' (highlighted with a dashed orange border) and 'I Disagree'.

1. **LEGAL AGREEMENT**

1.1 **Legal agreement**

The terms of this legal agreement (the "Terms of Service") are legally binding on, and govern the relationship between users ("you" or "your") and the Saskatchewan Workers' Compensation Board, a corporation continued pursuant to *The Workers' Compensation Act, 2013 (Saskatchewan)* (the "WCB", "us", "we" or "our") in respect of your use of WCB's online web portal, made available to you at <https://myaccount.wcbsask.com/online-services> (the "WCB Portal").

By registering an account, accessing or using the WCB Portal (including as a guest), you accept and agree to be bound by these Terms of Service. Further, you consent to the collection, use and disclosure of your information as outlined in these Terms of Service (including our Privacy Policy). If you do not accept and agree to any portion of the Terms of Service, you must not use the WCB Portal.

You should read these Terms of Service carefully to understand what your rights and obligations are under these Terms of Service. In particular, you should carefully read sections 7.1, 7.2, 7.3 and 7.4, which limit our liability to you in circumstances where you sustain damage or other losses in connection with your use of the WCB Portal.

1.2 **Privacy Policy and other documents included in Terms of Service**

Your use of the WCB Portal is also governed by the following documents, each of which is incorporated into, and forms part of, these Terms of Service:

- WCB's privacy policy located at <https://myaccount.wcbsask.com/privacy-policy> (our "Privacy Policy"), which explains how we collect, use and disclose personal information and how you can use the WCB Portal to share information with us.

The terms and conditions of the Privacy Policy and Additional Policies will be binding on you as though they were fully set out in these Terms of Service.

1.3 **Conflicts in terms**

Nothing in these Terms of Service is intended to contradict or be inconsistent with applicable laws, including *The Workers' Compensation Act, 2013 (Saskatchewan)*. If there is a conflict between these Terms of Service and any applicable law, the conflict will be resolved by giving effect to the applicable law.

If there is a conflict between our Privacy Policy and any other provision of these Terms of Service, the conflict will be resolved by giving effect to the Privacy Policy.

1.4 **Changes to the Terms of Service**

We reserve the right to change these Terms of Service (including the Privacy Policy and Additional Policies) at any time by posting the amended Terms of Service on our website and/or on the WCB Portal. You may also be given additional notice, such as an e-mail message, of changes to these Terms of Service. Changes to these Terms of Service will be effective when the amended Terms of Service are posted, unless expressly stated otherwise.

If you continue to use the WCB Portal after the amended Terms of Service have been posted, you will be deemed to have accepted the amended Terms of Service (including all changes reflected in the amended Terms of Service). If at any point you do not agree to any portion of our Terms of Service, your right to use the WCB Portal will immediately terminate, and you must immediately stop using the WCB Portal.

2. **ACCESS TO AND USE OF WCB PORTAL**

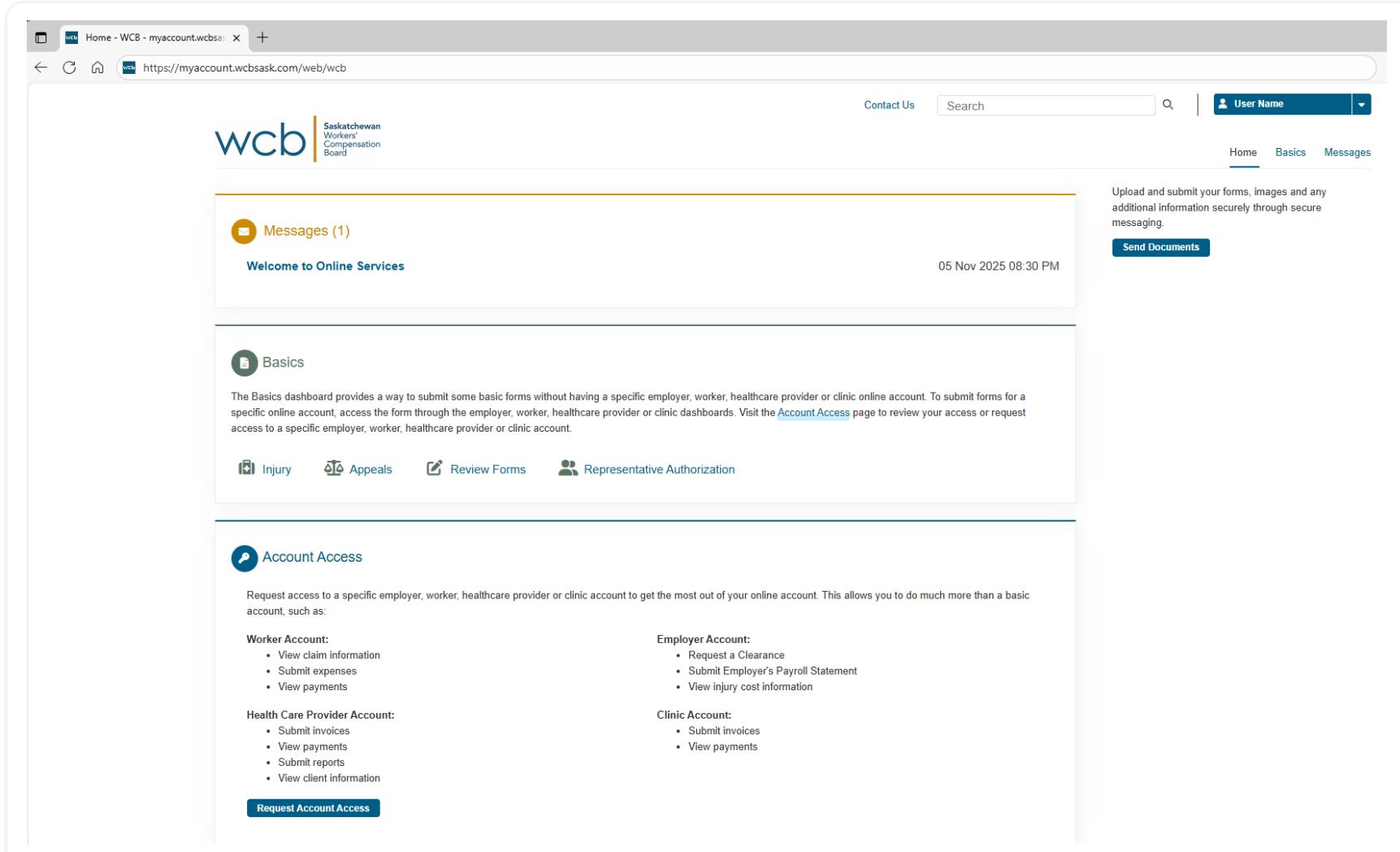
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STEP 7

Congratulations! you have successfully changed your password and are now logged in to your WCB online services account.

If at any time you need support with this effort, contact the Webmaster

 1.800.667.7590 Option 6
 webmaster@wcbsask.com



The screenshot shows the WCB online services account dashboard. At the top, there is a header with the WCB logo, a search bar, and a 'User Name' dropdown. Below the header, the 'Messages' section shows a single message from 'Welcome to Online Services' dated '05 Nov 2025 08:30 PM'. The 'Basics' section provides a general overview of the dashboard. The 'Account Access' section details the types of accounts available and the actions they can perform. A 'Request Account Access' button is located at the bottom of this section.

Messages (1)

Welcome to Online Services

05 Nov 2025 08:30 PM

Basics

The Basics dashboard provides a way to submit some basic forms without having a specific employer, worker, healthcare provider or clinic online account. To submit forms for a specific online account, access the form through the employer, worker, healthcare provider or clinic dashboards. Visit the [Account Access](#) page to review your access or request access to a specific employer, worker, healthcare provider or clinic account.

Injury Appeals Review Forms Representative Authorization

Account Access

Request access to a specific employer, worker, healthcare provider or clinic account to get the most out of your online account. This allows you to do much more than a basic account, such as:

Worker Account:

- View claim information
- Submit expenses
- View payments

Employer Account:

- Request a Clearance
- Submit Employer's Payroll Statement
- View injury cost information

Health Care Provider Account:

- Submit invoices
- View payments
- Submit reports
- View client information

Clinic Account:

- Submit invoices
- View payments

[Request Account Access](#)